Symptom:
Live view and shooting image are dark

nac
IMAGE TECHNOLOGY

<u>Pre-Check List for Troubleshooting</u>

1) **What is model and Serial Number (S/N) of camera?**
2) **When was the last time the camera could shoot without any problem?**

\<Confirmation\>

(1) Check lens cap is off.

(2) Set aperture of lens is open and turn the mount aperture ring of camera to open. after that, check shooting image.

(3) Set low frame rate and exposure time on MLink. After that, check shooting image.

(4) Remove the lens and check the mechanical shutter is not closed in front of the sensor.

(5)Please perform Factory Reset. And check symptom will disappear or not. ※Please refer to another document ' How to perform factory Reset' on FAQ page.

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If trouble cannot be solved after checking above confirmation list, please contact nac support team with following information.
・ 2 items on 'Pre-Check List For Troubleshooting'