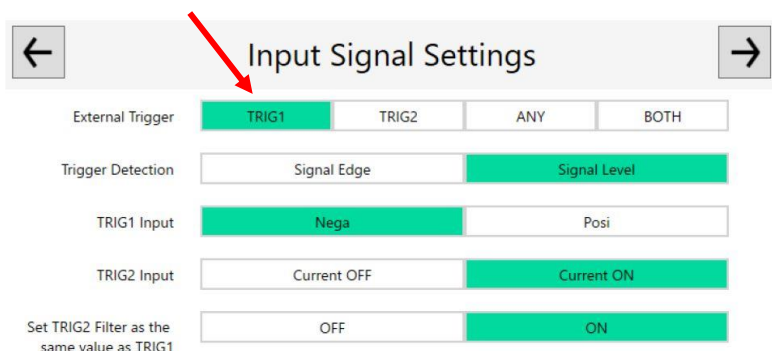# Symptom:
External trigger cannot input into camera
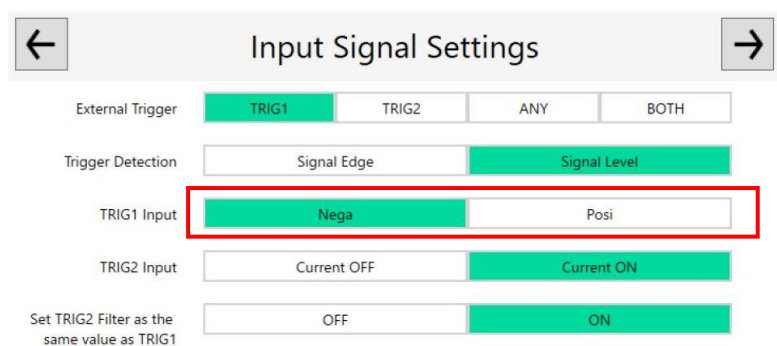
＜Confirmation＞

(1) Check appropriate external trigger input type (TRIG1 or TRIG2).
　※ Only J3 branched cable (Options) has TRIG2 connector.

(2) Check appropriate polarity of the external trigger signals.

(3) Check the external trigger signals output by the equipment are enabled.

(4) Check appropriate polarity of the external trigger signals output by the equipment.

If trouble cannot be solved after checking above confirmation list, please contact nac support team with following information.

・ **Camera model and Serial Number (S/N)**