## Symptom: Camera IP of HX-3,4,5,6 has been changed



NAC Troubleshooting Guide March 2024



2020/11/11 13:47:01 BOOTING read sensor image CID: 1433 MEMORY: 34GB 1:14-2:08-0:00-3:08-0:00-6:20-7:02-8:12-9:02 192.21.74.124 / 255.255.0.0
Camera IP address

Set IP address of PC as follows and reconnect with PC. Ex) 192.21.74.124 (Camera IP) 192. 21 xx. xx (PC's IP) XX.XX must be different from the IP address of Camera. Please open HX Utility and change to appropriate camera IP.

## • MLink

			Home	Camera	File	(
			Video Method & IP Address			
		M HXUtility				
		Video and IPAddress setting	Obtain an IP address automatically			
		Factory Set	Use the following IP address:			
		Erase GX-5 camera correction data	IP Address	172 . 21 . 1	90 . 51	
		Camera configuration mode setting	Subnet Mask	255 . 255 .	0.0	L
		Camera Reboot	Default Gateway	0.0.	0.0	
		JPAD3 firmware update	MAC Address	70:58:12:DF	:D5:26	1
		JPAD3 firmware update file selection	j   -			-
	■Q	Password Setting	Video Method	NTSC	*	
	_	ULTRA Cam initial setting		SETTIN		EL
	Eind comoro	Monitor resolution setting	1			
Test Tool Collect log		Exit	nfiguration files together in a compressed file.			
	Boot Camera Utility					
	Boot TCP IP network optimization	Boot TCP IP netwo	ork optimization.			

• HXLink

Please refer to following manual of HXUtility

HX utility set camera IP